



Media Release

QANTAS BOOSTS SERVICES TO THE US AND SOUTH AMERICA

SYDNEY 22 August, 2014: Qantas will boost services between Melbourne and Los Angeles, and between Sydney and Santiago, from early 2015, and introduce a new schedule providing the flexibility of morning, midday and evening departures between Australia and the US.

From 21 January next year, Qantas will increase its Melbourne to Los Angeles service from a daily service to ten per week and from 20 February will increase its Sydney to Santiago service from three to four per week.

Qantas International CEO Simon Hickey said Qantas is the lead carrier for Australians travelling across the Pacific, with an extensive flight schedule and premium customer experience on-board its A380 and B747 aircraft.

“The US is one of our most important markets and we will now offer our customers 45 return services per week to North and South America,” said Mr Hickey.

“We have also adjusted our flying schedule to be the only airline to offer customers the convenience of a morning, midday or evening departure from Australia to the US, which we know is important for both our business and leisure customers.

“It also means improved options for same day arrivals into the US for our customers connecting from all capital cities, regional Australia and New Zealand. For our Queensland customers, it offers a new one-stop service to New York via the Los Angeles gateway while still providing excellent connections for our Sydney and Melbourne customers to New York.”

The new services are the result of some schedule adjustments across the Pacific allowing for increased B747 flying time, one of the key elements of the [Qantas Transformation Program](#) announced earlier this year.

“As part of our strategy to build a stronger Qantas, we’ve introduced a new approach to aircraft utilisation so we can take advantage of opportunities in the market. It means adjusting our schedules across the network to ensure our fleet spend less time on the ground and more time in the air, as we have done with our new [A380 Dallas service](#) starting next month,” added Mr Hickey.

“Aircraft are one of our biggest fixed costs so we continue to look for opportunities across our network to generate revenue and increase services for our customers.

“This new schedule also builds on 25 supplementary services to the US and South America over the Christmas holiday period. The new schedule also enhances connections for our customers right across the US,” added Mr Hickey.

Customers connecting through to destinations across central and eastern parts of the United States will now have three options from Sydney - a morning and evening service to Los Angeles, and afternoon service to Dallas/Fort Worth.

Mr Hickey said the new trans-pacific schedule continues to deliver on the airline’s strategy to fly into major international gateways, offering customers more connections with codeshare partners and a seamless flying experience.

“We recently announced new codeshare services with our partner LAN from Santiago to six destinations across [South America](#) and will now operate A380 services to both [Dallas](#) and Los Angeles, connecting with codeshare partner American Airlines to more than 100 destinations across North America.



Adjustments will be made to the timing of some of our flights across the Pacific in order to facilitate the improved schedule options for our customers.

Fleet and network adjustments are earmarked to save up to \$600 million over three years for the Qantas Group from the overall \$2 billion cost reduction target that is at the centre of the airline's turnaround plans. Increased aircraft utilisation and accelerated retirement of older, non-reconfigured B747s form part of this.

These changes come in a year of the [60th anniversary of Qantas services to the US](#). In 1954, Qantas operated a Super Constellation from Sydney to San Francisco – its first trans-Pacific route to North America.

SUMMARY OF SCHEDULE AND NETWORK CHANGES*

ROUTE	CHANGE	STARTS	New Schedule
QF95/96 Melbourne–Los Angeles New Service	New QF95 to operate three times per week on Wed/Fri/Sun with an evening departure and B747 aircraft. Return service QF96 to operate Mon/Wed/Fri with an evening departure and B747 aircraft. NB: QF93/94 continues to operate daily with an A380 aircraft. Morning departure ex-Australia and will connect to QF15/16 to/from New York.	21 Jan 21 Jan Ongoing	1745 / 1500 Wed/Fri/Sun 2030 / 0500(+2) Mon/Wed/Fri 0950 / 0710
QF11 Sydney-Los Angeles QF12 Los Angeles-Sydney	QF11 will continue to operate daily with an A380 aircraft, now a morning departure and will connect with the QF15 to New York. QF12 will continue to operate daily from Los Angeles to Sydney with an A380 aircraft.	1 Feb	0950 / 0630 2205 / 0630**
QF7 Sydney-Dallas QF8 Dallas-Sydney	QF7 will operate to Dallas with a lunch time departure connecting with 57 codeshares with American Airlines QF8 will operate Dallas to Sydney with an evening departure	Ongoing	1310 / 1345 2215 / 0605
QF 17 Sydney-Los Angeles QF18 Los Angeles-Sydney	QF17 Sydney-Los Angeles will operate with a B747 aircraft to Los Angeles as an evening departure. QF18 Los Angeles-Sydney will be operated by a B747 and will connect with QF16 from New York.	1 Feb	1730 / 1410 2350 / 0735
QF 15 Brisbane-Los Angeles-New York QF16 New York-Los Angeles-Brisbane	QF15 Brisbane-Los Angeles will continue to operate with a B747 aircraft to Los Angeles and will now continue onto New York. QF16 New York-Los Angeles-Brisbane will be operated by a B747. Passengers travelling to/from Sydney and Melbourne to New York can connect either way onto QF15/QF16 in Los Angeles.	1 Feb 1 Feb	BNE/LAX 1035/ 0640 LAX/JFK 0855/1750 JFK/LAX 1845/2140 LAX/BNE 2355/ 0655
QF27/28 Sydney-Santiago Additional Friday Service	QF27/28 increases from three to four services per week with B747 aircraft.	20 Feb	1225/1105 Mon/Wed/Fri/Sat

* Subject to regulatory approval

Media Enquiries: Qantas Corporate Communication +61 418 210 005 qantasmedia@qantas.com.au